Greg Allen Gordon
10810 Spring Cypress Rd, Apt 1232
Tomball, TX 77375
gregg@4gordons.net
(361)205-4306

RESUME

OBJECTIVE

I'm a hands-on IT professional with a solid background in computer science, networking, and system support. I enjoy solving problems, learning new technologies, and building things that actually work. Whether it's troubleshooting a network, scripting a tool to save time, or setting up RTLS hardware in the field. I'm looking for a role where I can keep learning, contribute to a team, and take on projects that make a real impact.

EDUCATION

Southern New Hampshire University – Online
Bachelors of Science in Computer Science
August 2023 – Present
Expected Graduation: Spring 2026

Rockport-Fulton High School
High School Diploma
Graduation date: June 2016

JOB HISTORY AND FORMAL EXPERIENCE

InterpretFlow LLC – *Systems & Technical Specialist – Real-Time Location Systems (RTLS)*
January 2024 – Present
- Contributed to the development and implementation of RTLS technology in a fast-paced startup environment.
- Assisted in the design and prototyping of new RTLS hardware using Wi-Fi, BLE, GPS, and LTE technologies.
- Evaluated open-source software solutions (e.g., BeaconLair) for internal use, including IT asset management and tracking platforms.
- Developed scripts and lightweight daemon programs to automate internal processes and enhance operational efficiency.
- Engineered and maintained testing environments for wireless environmental monitors to meet NIST-traceable calibration standards (e.g., temperature and humidity).
- Researched methods for generating NIST-traceable certificates for wireless sensing devices.
- Installed, configured, and troubleshot networking equipment in both office and enterprise environments, including hospitals.
- Diagnosed and resolved issues with wireless peripherals and networked systems (e.g., printers, IoT devices).
- Conducted an internal penetration test of the corporate Wi-Fi network

Supported technical demos and on-site installations for prospective clients and product pilots.

Reynolds & Reynolds –*Tier II Support Hardware Support*
February 2022 – January 2024
- Provided hardware and software support for Windows, Linux, and proprietary systems.
- Troubleshot customer networks and contract-bound hardware systems.

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- Created and maintained documentation for hardware setup and procedures.
- Conducted quality assurance testing for IT hardware.
- Supported data center operations, including structured network wiring and setup.
- Assisted customers with firewall configuration and route building.
- Evaluate access points for use ie Cisco Catalyst 9124

Sarges Moving Services LLC – *Assistant Operations Manager*
September 2018 – February 2022

- Managed crews in high-stress, fast-paced environments.
- Resolved operational issues quickly and proactively to avoid future complications.
- Delivered customer service support and responded to client concerns.
- Maintained smooth logistical operations across multiple job sites.

OTHER RELEVANT INFORMATION

Skills

- **Linux • Windows • Networking • Scripting • Research • VMware • JAVA • C++**

Completed Certifications

- **CompTIA ITF+, A+, Network+, Security+ (verification codes available on request)**

Personal Development

- **Operate a home lab environment running virtualization (Proxmox), containerization (LXC/Docker), and enterprise-style services including:**
  - **Nextcloud with database backend**
  - **Setting up firewall rules**
  - **Hosting game servers for friends in separate VLAN**
  - **WireGuard VPN tunnels between multiple sites**
  - **GPU passthrough for Plex Media Server and emulation**
- **Use this environment for continuous hands-on learning in network segmentation, security hardening, and system administration.**